



Shaw Trust Pathway to Employment Case Study

The Brief

- Shaw Trust are a social purpose organisation that believes that everyone has the right to live a decent and dignified life and should have an opportunity for rewarding work.
- They were finding it difficult for some of their clients who had been through the Courts and Probation services to find work.
- They were looking for someone who would offer forklift training and would be willing to work with clients who often had complex needs and therefore required some more support through their training.

The Solution

- We were recommended to Shaw Trust, as we've years of experience of working with clients with these types of challenges. We also believe in providing everyone with a pathway to employment, so we were happy to help them.
- We offered support during the training process, and in particular with the theory element of the course. We ensured that everyone was treated with respect and parity, and tailored our support to the individual.
- We were also able to help successful clients into work, by referring them to our network of employment agencies, who know that we provide an excellent level of training. Our certificates are well respected amongst local employers, and many clients now walk into a job shortly after their training.

The Results

- Shaw Trust know that we care about their clients as much as they do, and our partnership means that they can rely on us to look after them whilst they are with us.
- They now refer their clients to us, and know that we'll support each and every one of them through their course.
- They have a clear route for those willing to turn their lives around, and we are proud to be a part of that journey.
- By supporting their clients successfully through their training, they are then able to be offered an employment support pathway which supports these individuals into work.

The Customer

- Shaw Trust are helping build a future where rewarding employment is accessible for all. They believe in fairness, equality and opportunity.
- In challenging inequality and breaking down barriers to enable social mobility, they are supporting people into the workplace, especially those with complex needs. This vital service offers value to individuals, families, communities, businesses and the economy.
- They deliver major contracts on behalf of the Department for Work and Pensions, the Education Skills Funding Agency, devolved nations and combined authorities.
- They were the winner of 'Trustee Board of the Year' award at the Charity Times Awards in September 2022 and were also shortlisted for Charity of the Year and Supporting Leader of the Year.

Can we help you?

We're helping employers ensure they're compliant with current regulations and we're enhancing the skills of employees and those looking to improve their employment opportunities.

Forklift Trucks

First Aid

Fire Safety

Health & Safety

Manual Handling